

Cycle number (blank for all)  
Route and/or account number  
Street name (blank for all)  
Userid created (blank for all)  
Beginning requested date  
Ending requested date  
Beginning completed date  
Ending completed date  
Work order code (blank for all)  
Completed, incomplete, or both  
Sort by  
Print field comments  
Print instructions  
Meter Readers Initials  
Person assigned to  
Work Order Group

08/01/2020  
08/31/2020  
SB  
Complete  
Requested Date  
Yes  
Yes  
\*ALL  
\*ALL  
\*ALL

Account Number	T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
010-0008290-000	A	EAGLE FUEL & OIL LP 115 W. FRONT	13757	Sewer Back Up Instructions: hurst plumbing called said they are having stoppage from city side. cleanout on johnson Field Comment: dug up and fix collapsed sewer line	07/30/20-10:55	07/30/20-10:55	08/03/20-11:12	1		08/03/20	9281101	10321998	
010-0000500-003	A	KINDNESS KOTTAGE 316 E. BROAD	13767	Sewer Back Up Instructions: Field Comment: Unable to clear main due to line being collapsed. Called out pump truck to pump sewage from manhole to manhole. Called out by dispatch. RM	08/03/20-13:58	08/01/20-13:58	08/01/20-13:59	1		08/01/20	9957383	10207478	
004-0021200-002	A	GODWIN MARK H 415 PEACHTREE DR.	13771	Sewer Back Up Instructions: Field Comment: No stoppage found. Customer to call a plumber. R0	08/04/20-08:52	08/04/20-08:52	08/04/20-13:53	1		08/04/20	8719911	10265498	
001-0001200-006	A	WALKER MICHAEL S 107 STONE	13793	Sewer Back Up Instructions: Field Comment: Ran city main to clear stoppage. Called out by dispatch. MM	08/10/20-07:37	08/09/20-14:44	08/09/20-15:33	1		08/09/20	10474171	10916400	
005-0001100-004	A	WILLIAMS BARBARA 906 N. JOHNSON	13816	Sewer Back Up Instructions: Field Comment: ran cleanout and unstopped	08/12/20-15:57	08/12/20-15:57	08/13/20-12:00	1		08/13/20	8672265	10261950	
003-0001300-002	A	JONES SUE 502 N. JOHNSON	13824	Sewer Back Up Instructions: Field Comment: ran city main & cleared stoppage	08/13/20-10:37	08/13/20-10:37	08/13/20-14:39	1		08/13/20	9588106	12099508	
002-0004300-011	A	DANIELS SHEENA 608 HOGG	13842	Sewer Back Up Instructions: Field Comment: Ran customer line to clear stoppage. FZ	08/17/20-14:49	08/17/20-14:49	08/17/20-15:18	1		08/17/20	10474243	10915720	
002-0023600-002	A	PRUITT HAYES GAY 1628 W. BROAD	13855	Sewer Back Up Instructions: Field Comment: sewer backup - plumber says problem on city side, already had house line cleaned out - 903-363-2048 please call. Recurring problem	08/20/20-13:06	08/20/20-13:06	08/20/20-14:25	1		08/20/20	10474118	10923221	
010-0006200-004	A	KAREN'S KORNER 102 S. JOHNSON	13862	Sewer Back Up Instructions: Field Comment: rain main, customer problem	08/21/20-13:41	08/21/20-13:41	08/24/20-16:12	1		08/24/20	9574635	10259282	
Number of work orders: 9				Units: 9	Completed: 9	Not Completed: 0							



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Work Order Group

08/01/2020  
08/31/2020  
MI  
Complete  
Requested Date  
Yes  
\*ALL  
\*ALL  
\*ALL

Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Spectral Meter ID	Spectral Meter Id 2
004-0005700-002	I	SHIREY SANDRA 714 MINGLEY STREET	13669	Miscellaneous Instructions: Customer wants us to camera her sewer line, plumber only able to run 75'. Has a sink hole and believe line is broken. Call her @ 832.544.0024 when we are able to go & she will meet you there.	07/15/20-15:27	07/16/20-15:27	08/11/20-07:33	1	08/11/20	9281155	12097443		
006-0003100-000	A	MILLER GRACE 1513 ROBIN	13769	Miscellaneous Field Comment: Replaced broken clay tile sewer line in back yard with PVC pipe. FZ Instructions: check reading. Customer re-did plumbing. meter has not activity.	08/03/20-14:16	08/03/20-14:16	08/04/20-15:23	1	08/04/20	10071024	10104106		
004-0023300-000	A	NEWMAN DORIS 906 RYAN STREET	13786	Miscellaneous Instructions: complaining that they have moved and trimmed back as much as they can but it needs more work I guess from the city. Also they the road needs some leveling cause there is some ruts in it.	08/06/20-11:10	08/06/20-11:10	08/11/20-13:01	1	08/11/20	9956821	10207584		
008-0011900-015	A	MCKNIGHT TERRY 710 S. NENSON	13789	Miscellaneous Instructions: reconnect service today ASAP	08/06/20-16:00	08/06/20-16:00	08/07/20-11:36	1	08/07/20	7771250	12095876		
001-0004600-003	A	PUNCHES DIXIE 515 W. KILPATRICK	13790	Miscellaneous Instructions: Customer called and said that the alley, that belongs to the City is washing out. They are requestin g repairs	08/06/20-16:17	08/06/20-16:17	08/17/20-10:07	1	08/17/20	9955456	10133523		
002-0005800-000	A	MANN JUDY 810 SECOND #3	13792	Miscellaneous Field Comment: put asphalt Instructions: Culvert collapse on the East side of Second, 33 ft south from the center line of Boudaln St.	08/07/20-10:25	08/07/20-10:25	08/25/20-10:47	1	08/25/20	9957199	12091447		
005-0005800-000	A	HINSON NELL 109 MAXINE	13820	Miscellaneous Field Comment: pulled out a section Instructions: tall grass on the edge of the street. City side. She said we trimmed before for her.	08/13/20-09:47	08/13/20-09:47	08/18/20-10:25	1	08/18/20	10070659	10189251		
005-0021600-001	F	WHITTINGTON DILLARD 122 E. LOOP 564	13839	Miscellaneous Field Comment: UNLOCK and TURN on at 9 for inspection, will call to turn off when complete	08/17/20-10:35	08/18/20-10:35	08/18/20-16:12	1	08/18/20	8398440	10299402		
Number of work orders: 8				Units: 8	Completed: 8	Not Completed: 0							